Manhattan

T4
Quick Start Guide

Need help?
Call: 020 8450 0005
Visit: manhattan-tv.com/help

Check the Freeview coverage in your area.
Visit: freeview.co.uk/help

Welcome to Your Manhattan T4

We're excited to bring you all your favourite TV, all in one place and all for free. From edge-of-the-seat thrillers to laugh-a-minute comedies, your T4 makes it easy to find and enjoy all your favourite subscription-free channels and programmes.
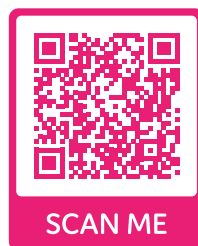
Learn All About Your T4

Available on our website or directly on the T4, the Help section is where you'll find detailed information on setting up, using, configuring and troubleshooting your T4.

→ Help on the Web

Scan the QR code with your phone or visit: **manhattan-tv.com/help/t4**

→ Help on the T4

After installing, press **HOME** then select **Help**.

SCAN ME

Unlock the Full T4 Experience

While your T4 works great as a standalone TV box with an aerial, connecting it to the internet unlocks its full potential. Enjoy popular apps such as BBC iPlayer, ITVX and more, along with integrated catch up and a vast collection of on demand programmes and movies. To get started, simply connect your T4 to your Wi-Fi or use an Ethernet cable to connect to your router.

> ## ⚠ Before You Plug In
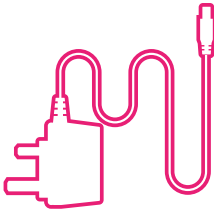> Please read the **Safety** section of the **Important Information** booklet.
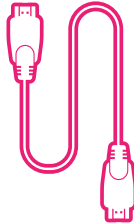
Unpack Your Gift Box

REMOTE CONTROL

MANHATTAN T4

POWER ADAPTER

HDMI CABLE

2 x AAA BATTERIES

You Need

- A TV with an HDMI input.
- A TV aerial and cable. While some indoor (portable) aerials may pick up Freeview channels, for best results use a rooftop aerial.
- An internet connection using Wi-Fi or an Ethernet cable (not included) for apps and Freeview Play features.

Connect Up

Required

1. Connect a TV aerial cable (not included) from your aerial wall socket to the T4's **AERIAL IN** socket.
2. Connect the included HDMI cable from an HDMI socket on your TV to the T4's **HDMI** socket.
3. Connect the included power adapter to the T4's **POWER** socket, then plug the other end into a wall socket that is turned off.

Optional

- If you'd rather use a wired connection instead of Wi-Fi, connect an Ethernet cable (not included) from the T4's **ETHERNET** socket to your broadband router.
- To use your TV's tuner, connect an aerial cable (not included) from your T4's **LOOP OUT** socket to your TV's aerial socket. Please note that to conserve energy the **LOOP OUT** socket is disabled in standby. However, after set-up you can change this by pressing **SETTINGS** and going to: **System > Standby Options**.
- If you have an AV receiver that doesn't support HDMI, you can connect an optical audio cable (not included) from your T4's **OPTICAL** socket to your AV receiver.

Switch On & Set Up

- Insert the batteries into the T4 remote. To do this, slide the cover on the back of the remote, and match the **+** and **-** symbols to what is marked on the inside of the compartment. Then, replace the cover.

- Turn on your TV.

- Turn on the wall socket you connected the T4 to and it will switch on. The front panel LED displays blue when the T4 is on and red in standby.

- Your TV should automatically switch to the HDMI input you connected the T4 to. If it doesn't, use your TV remote to select the correct input. Most TV remotes use a button labelled **AV**, **SOURCE**, **INPUT**, ⬅ or ➡, which will cycle through the TV's inputs with each press.

- Follow the on-screen instructions to set up your T4.

Accessibility Options

Zoom Menus

Press **ZOOM** to enlarge menus for easier viewing, and again to return to normal size.

Accessibility Settings & Menu Preferences

To customise accessibility and menu preferences, press ⚙ to open Settings. Choose **Accessibility & Language** for Subtitles and Audio Description options, and **Menu Preferences** to adjust menu transparency, the default TV Guide view and more.

Filter Programmes

All menus allow you to filter programmes by **Subtitles**, **Audio Description** or **Sign Language**. The current filter status is displayed on-screen, along with a hint to press ▭ to show filter options. By default, filters are cleared after the T4 enters standby. To change this, press ⚙ and go to: **Menu Preferences > Clear Filters Automatically**.

Subtitles & Audio Description

While watching TV, press **S/AD**, then select the on-screen option to turn **Subtitles** or **Audio Description** on or off.

Home Screen & Menus
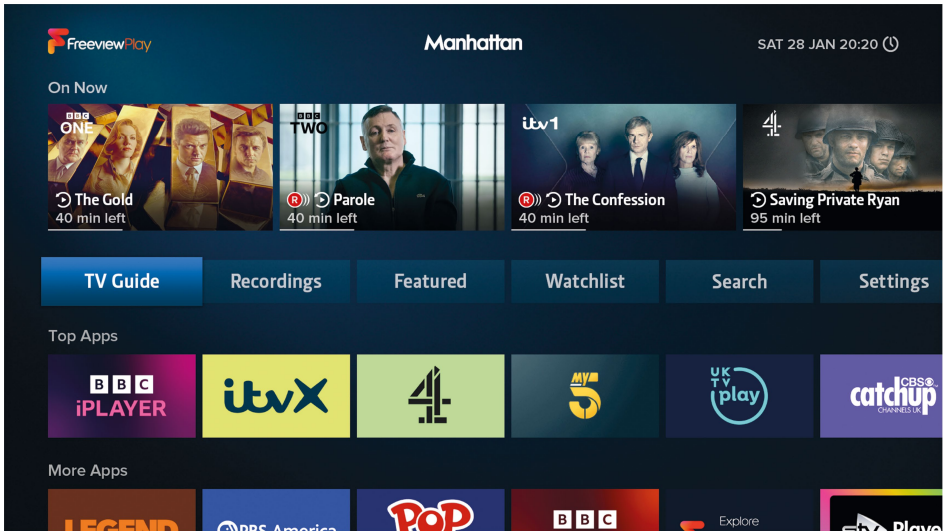
The Home Screen

Quickly access all your T4's menus, apps and live programmes from the Home Screen. Press **HOME** on your T4 remote to open it from anywhere.

Navigating Menus

Use the **directional pad** to navigate through menus and press **OK** to select the highlighted item. When a programme is highlighted, the actions you can take and the related buttons to press are shown at the top of the screen. For example, you can press **OK** to watch a live programme or set a reminder for an upcoming programme, and press 🛈 to get more information about a programme, including showings, future episodes and episodes available to play on demand.

Press **BACK** to return to the previous step, such as the current time when browsing the TV Guide, or back to the previous menu.

Exiting Menus & Apps

To close menus and return to full-screen TV, press **EXIT**. You can also press **EXIT** to close an app like BBC iPlayer and return to where you opened it.

Watching TV

Browsing Channels & Programmes

While watching TV, press 🛈 to show the **Channel Browser**. Use the **directional pad** to browse what's on later or on other channels. If you've added favourite channels (see p.8), press 🟡 to cycle through them.

For more information about a highlighted programme, including showings, future episodes and episodes available to play on demand, press 🛈 again.

Changing Channels

- Press **P-UP** or **P-DOWN** to go up or down a channel
- Use the **number buttons** to directly enter a channel number
- Press 🔄 to return to the last channel viewed

Live Pause

Press ▶❚❚ to pause live TV and start recording the channel for up to 90 minutes. To resume playback, press ▶❚❚ again. Press ◀◀ or ▶▶ to rewind or fast forward, increasing the speed with each press. Press the opposite button to decrease the speed. To skip, press ◀ for 10 seconds back or ▶ for 30 seconds forward. To return to live TV, press ⏹ or **EXIT**.
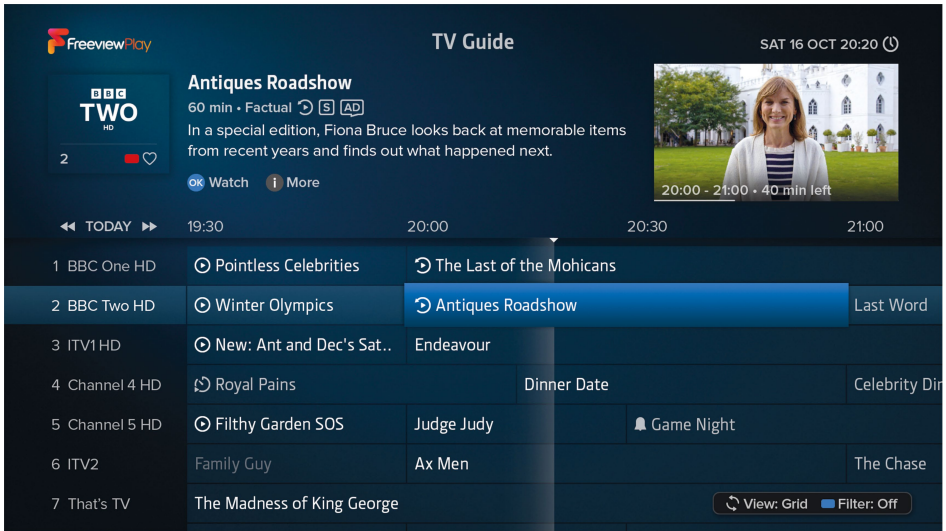
TV Guide

Open the **TV Guide** from the **Home Screen** or by pressing **GUIDE** on your T4 remote. You can browse what's on over the next week, or catch up on available programmes from the past week.

The top of the screen displays information and actions available for the highlighted programme. To watch a programme or set a reminder for a future programme, press **OK**. Programmes marked with ⟳ will offer the option to restart them in the channel's associated app. Programmes marked with ⊙ are available on demand and can be watched immediately. Alternatively, you can add them to your Watchlist to watch later by pressing ▭ (see p.10).

Quickly Navigate
- Press ◀◀ or ▶▶ to jump a day backwards or forwards.
- Use the **number buttons** to enter a channel number directly.
- Press **P-UP** or **P-DOWN** to scroll up or down a page at a time.

Favourite Channels

Press ▭ to add or remove the highlighted channel from your Favourites.

Changing View

There are three different views you can choose from by pressing 🔄:

- **Grid:** Displays seven channels simultaneously
- **Channel:** Lists programmes on a single channel
- **Genre:** Lists programmes of a specific genre (e.g. movies or sport)

Filtering by Channel & Accessibility

Press ▭ to show filter options. You can filter channels by **Favourites**, **TV**, **HD or Radio**, and programmes by **Subtitles**, **Audio Description** or **Sign Language**. Programmes not matching your filter will appear dimmed in the **Grid** view and hidden in the **Channel** and **Genre** views.

More Info & Episodes

Press ⓘ to get more information about a programme, including showings, future episodes and episodes available to play on demand.

Programme Icons

Icons shown at the top of the screen indicate the features of the highlighted programme. When a guidance icon is shown, press ⓘ to check for more details.

Type

- ◈ Series
- HD HD
- 5.1 Surround Sound
- 📱 Split

Accessibility

- S Subtitles
- AD Audio Description
- SL Sign Language

Reminder

- 🔔 Reminder

On Demand

- ▶ Available to Play
- ↻ Available for Restart
- ↻ Coming Soon
- 📑 On Your Watchlist

Guidance*

- G Guidance Info
- W Unsuitable Before Watershed
- U Universal Rating

* For the complete list of guidance icons, open **Help** from the **Home Screen**.

Featured & On Demand
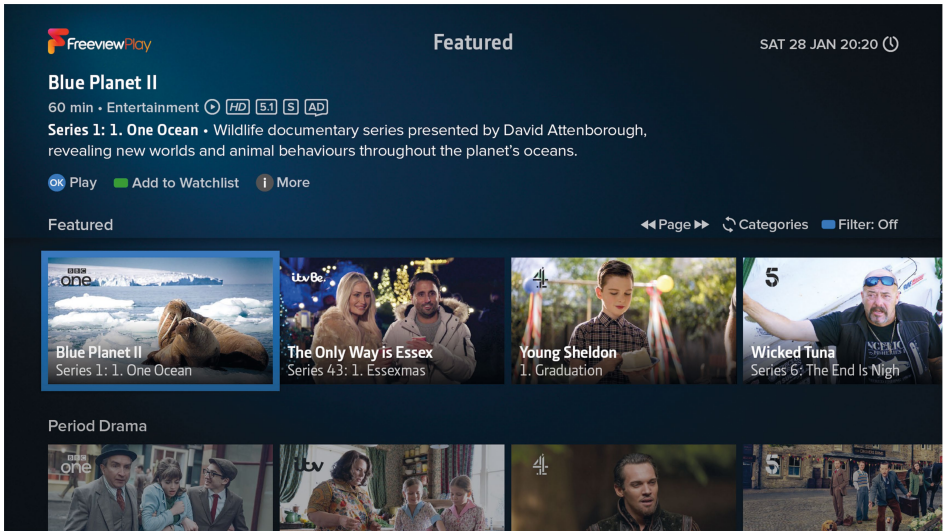
Open **Featured** from the **Home Screen** or by pressing **FEATURED** on your T4 remote. Explore top on-demand programmes from all your favourite broadcasters, arranged into categories like Comedy, Movies and Sport. Use the **directional pad** to browse through the categories and programmes, or press 🔄 to display the complete list of categories for selection.

On-demand programmes are marked with the ⊙ icon and can also be found in the **TV Guide**, **Search Results** and **More Info**. Press **OK** to play them in their associated player app, or ⬤ to add them to your **Watchlist** for later viewing.

Watchlist

Open **Watchlist** from the **Home Screen** to browse your collection of on-demand programmes. When a programme is highlighted, its availability is shown at the top of the screen. After expiring, it will move to the **Recently Expired** section for 14 days before removal. To remove a programme from your Watchlist, press ⬤.

In Featured, Watchlist and all content menus, press ⬤ to filter the programmes shown, or press ⓘ for more info and episodes for a programme.

Search

To find broadcast and on demand programmes, open **Search** from the Home Screen or by pressing **SEARCH** on your T4 remote.

Enter a programme's name using the on-screen keyboard and suggestions will appear as you type. To view the results, highlight a suggestion or your search term and press **OK**.

Recent Searches

When you open Search, your recent searches will be displayed for quick selection. To clear all recent searches, press ⬭ before entering a search term. Alternatively, to remove only a specific search, highlight it and press ⬭.

Reminders

🔔 'Wimbledon' is about to start on BBC One HD

35s   Watch   Cancel
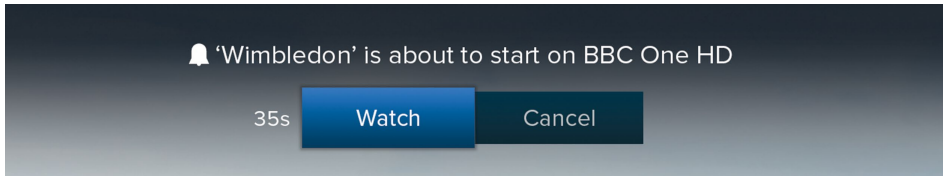
To add a reminder for an upcoming programme, highlight it and press **OK**. To cancel the reminder, press **OK** again while the programme is highlighted.

Reminders alert you shortly before a programme begins. By default, reminders are shown only when the T4 is active and not in standby. To watch the programme, select **Watch** before the reminder countdown ends. If not selected in time, the reminder will be cancelled and the channel will not change.

There's a setting called **Reminder Auto Watch** that you can change by pressing **HOME** and going to **Settings > System**. When enabled, the T4 will automatically switch on from standby for the reminder and change to the appropriate channel. If the T4 is already active, reminders will appear as normal, with the channel changing automatically once the countdown ends.

Controlling Your TV

Using HDMI Control

HDMI Control allows your T4 to communicate with your TV. The **Activation Sync** feature is turned on when you first set up, providing the following benefits:

- Turning on your T4 will also power on your TV and switch to the correct input.
- Turning off your TV will automatically switch off your T4.

To turn off **Activation Sync**, press 🔘 and go to: **System > HDMI Control**.

Additionally, you can enable the **Turn Off Devices** feature under **HDMI Control** to have your TV and any connected devices enter standby when your T4 goes into standby.

Note: HDMI Control (also called HDMI-CEC) must be supported by your TV and enabled for these features to operate. Manufacturers may label it differently, such as Anynet+ (Samsung), Viera Link (Panasonic), Simplink (LG), BRAVIA Link and BRAVIA Sync (Sony), or Aquos Link (Sharp).

Using the T4's Learning Remote

You can teach the five highlighted buttons on the T4 remote to control your TV:

- **TV⏻** (TV power)
- **TV/AV** (input selection)
- **Volume +**
- **Volume –**
- **Mute**

Initially, the Volume and Mute buttons control your T4's sound. However, for the best sound quality and consistent volume across your TV's sources, you can teach these buttons to control your TV's volume directly instead.

The TV⏻ and TV/AV buttons will remain inactive until you teach them to control the corresponding functions on your TV.

Learning Steps

⚠ Before Starting

- Set your T4's volume to maximum to ensure the correct volume level from your TV after learning is complete.
- Put your T4 in standby to avoid it responding to the T4 remote during the learning steps.
- Place your T4 and TV remotes facing each other on a flat surface, slightly apart.

1. Press the **S/AD** and **ZOOM** buttons on the T4 remote for 3 seconds.

   → The 🔵 button on the T4 remote will glow blue.

2. Press the button on the T4 remote you want to teach: **Volume +**, **Volume –**, **Mute**, **TV/AV** or **TV**🔵.

   → The 🔵 button on the T4 remote will start blinking.

3. Press and hold the corresponding button on the TV remote.

   → If successfully learnt, the light from the 🔵 button on the T4 remote will turn off for a second, then turn solid blue.

   → If it fails to be learnt, the light from the T4 remote's 🔵 button will flash 4 times, and you will need to repeat Step 2.

4. Repeat steps 2 and 3 for all the buttons to teach.

5. Press **OK** on your T4 remote to exit learning mode.

   → The light from the T4 remote's 🔵 button will turn off.

Test each button with your TV. If a button does not work, repeat the steps to teach it again. Please note that some TVs use non-standard remote signals and may not be compatible with the T4 remote.

Resetting Your T4 Remote

To reset all programmed buttons and return them to their original state, press and hold the **S/AD** and **RED** buttons for 3 seconds until the 🔵 button blinks blue.
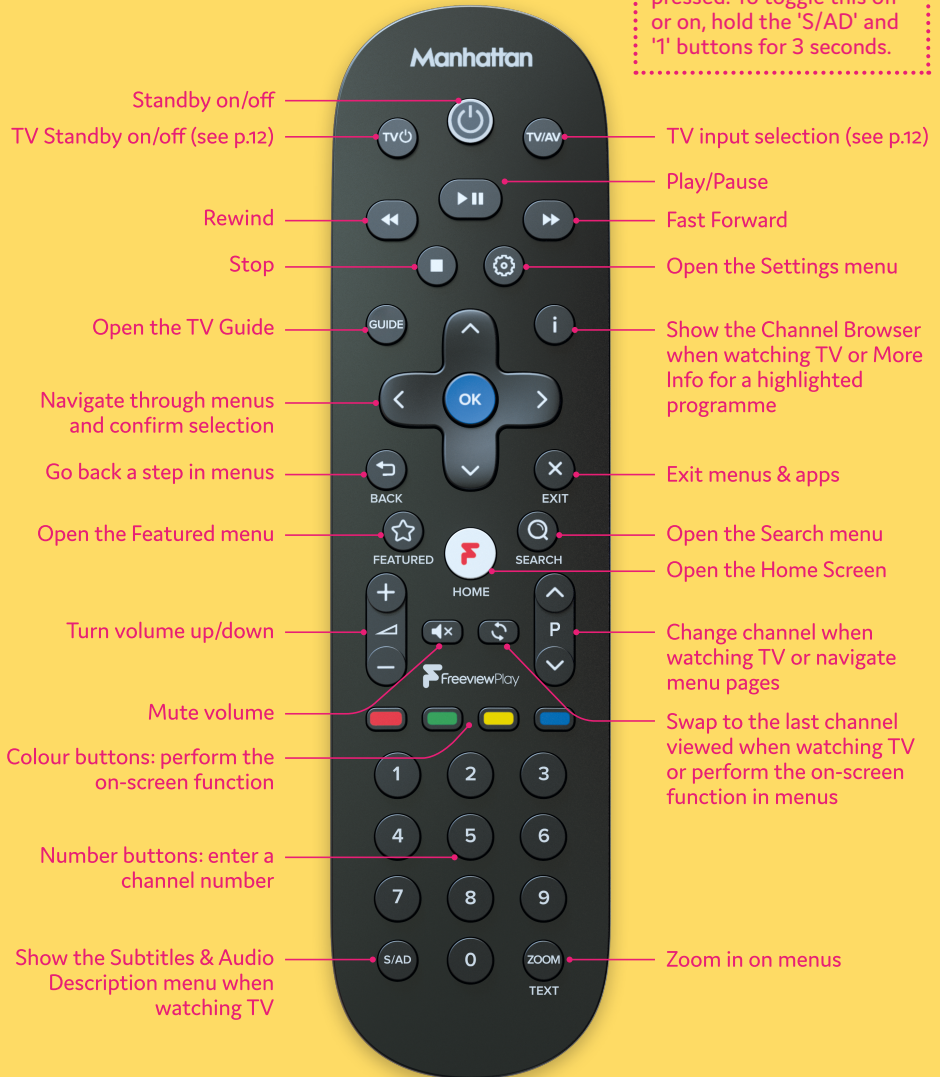
Troubleshooting

PROBLEM	POSSIBLE CAUSE	ACTION
No picture or sound from the T4	The HDMI cable may be disconnected.	Check the HDMI connections between the T4 and your TV.
	The input the T4 is connected to may not be selected on your TV.	Select the correct HDMI input (see your TV's manual for guidance).
	Your TV may not correctly communicate the resolutions it is capable of and an incompatible resolution may be selected.	• Turn the T4 on and wait 30 seconds • Press **HOME** • Press & hold **'0'** for 5 seconds • The T4 will try each resolution for 15 seconds: 1080p then 1080i then 720p • Select **Confirm** when you see a picture
The picture and sound keep breaking up or there is no signal	Weak signal from your aerial.	Check your signal by pressing **HOME** and selecting **Information**. If it's weak or not present, get a professional to check your installation – your aerial may provide a better signal if it is realigned or moved somewhere else. We don't recommend using an indoor aerial. As a last resort, try using a signal amplifier or booster to improve reception.
	Some TV aerials installed with a signal amplifier need a power supply from the receiver.	Activate the T4's +5V DC supply by going to: **Settings > System > 5V Antenna Power**.
No signal after moving home	The new home is in a different Freeview transmission area.	Select: **Settings > Channels > Auto Retune > Retune & Clear Preferences**
The T4 switches off after 3 hours	By default the T4 is set to go to standby after 3 hours without interaction.	Turn **Auto Standby** off or select a different duration in: **Settings > System > Standby Options**.

PROBLEM	POSSIBLE CAUSE	ACTION
Video in apps buffers, stutters or stops altogether	Your broadband is not fast enough. A minimum of 3Mbps is recommended for internet video. Faster broadband may still be affected by usage from other devices, reducing the speed available for the T4.	Check your broadband speed with your internet provider and try running an online speed test on a computer or mobile device. If the speed you are getting is less than expected there may be other devices on your network using bandwidth. Try disconnecting them.
	Your T4 is using your Wi-Fi at the same time as too many other devices.	Disconnect other devices from your Wi-Fi or connect your T4 to your internet router with an Ethernet cable.
	The Wi-Fi signal from your internet router is poor. You can check the Wi-Fi signal by going to: **Settings > Internet**.	Try adjusting the location of your Wi-Fi router and/or its antenna(s). Also try moving the T4 itself. Alternatively, connect your T4 to your internet router with an Ethernet cable.
You've forgotten your PIN	You've forgotten it or someone has changed it.	Your PIN can be reset with the master PIN. Please contact us.
The T4 does not respond to the T4 remote	The front of the T4 is obstructed.	Ensure the front of the T4 is not obstructed.
	Batteries are weak.	Replace batteries in the T4 remote.
The volume & mute buttons on the T4 remote do nothing	They have been programmed to control the volume of another device.	Reset your T4 remote by following the instructions in **Resetting Your Remote** on page 13.
Loop Out doesn't work in Standby	The **Loop Out in Standby** setting is not turned on.	Turn it on in: **Settings > System > Standby Options**.
The T4 reports 'No internet detected'	The connection from your internet provider is down.	Check if the connection works on another device. If not, contact your provider. If it does, restart your router and contact us for further help.

Your T4 Remote

Manhattan

Standby on/off

TV Standby on/off (see p.12)

TV input selection (see p.12)

Play/Pause

Rewind

Fast Forward

Stop

Open the Settings menu

Open the TV Guide

Show the Channel Browser when watching TV or More Info for a highlighted programme

Navigate through menus and confirm selection

Go back a step in menus

Exit menus & apps

Open the Featured menu

Open the Search menu

Open the Home Screen

Turn volume up/down

Change channel when watching TV or navigate menu pages

Mute volume

Swap to the last channel viewed when watching TV or perform the on-screen function in menus

Colour buttons: perform the on-screen function

Number buttons: enter a channel number

Show the Subtitles & Audio Description menu when watching TV

Zoom in on menus

FreeviewPlay